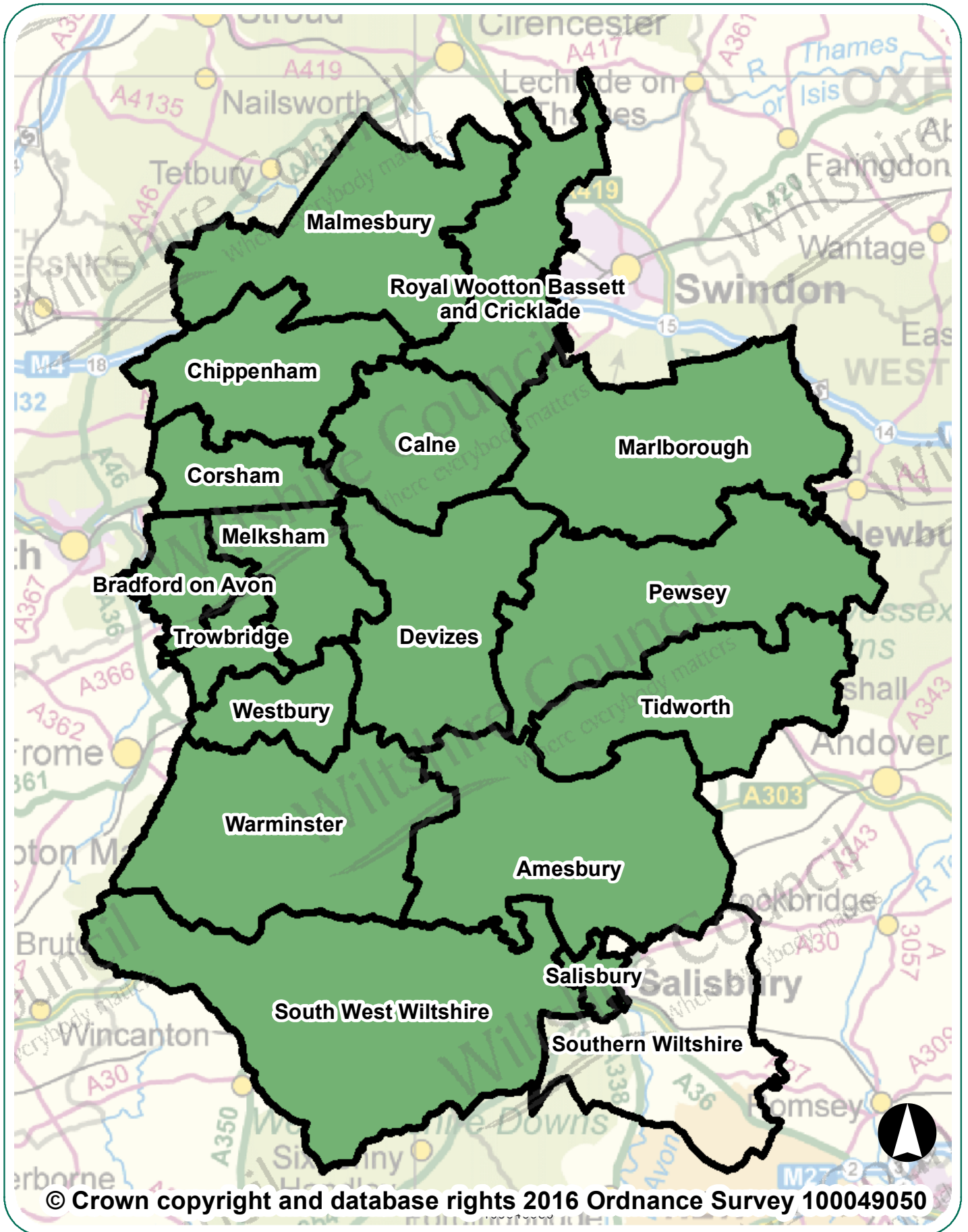


Southern Wiltshire Area Board Highway Information



Southern Wiltshire Area Board Highway Information

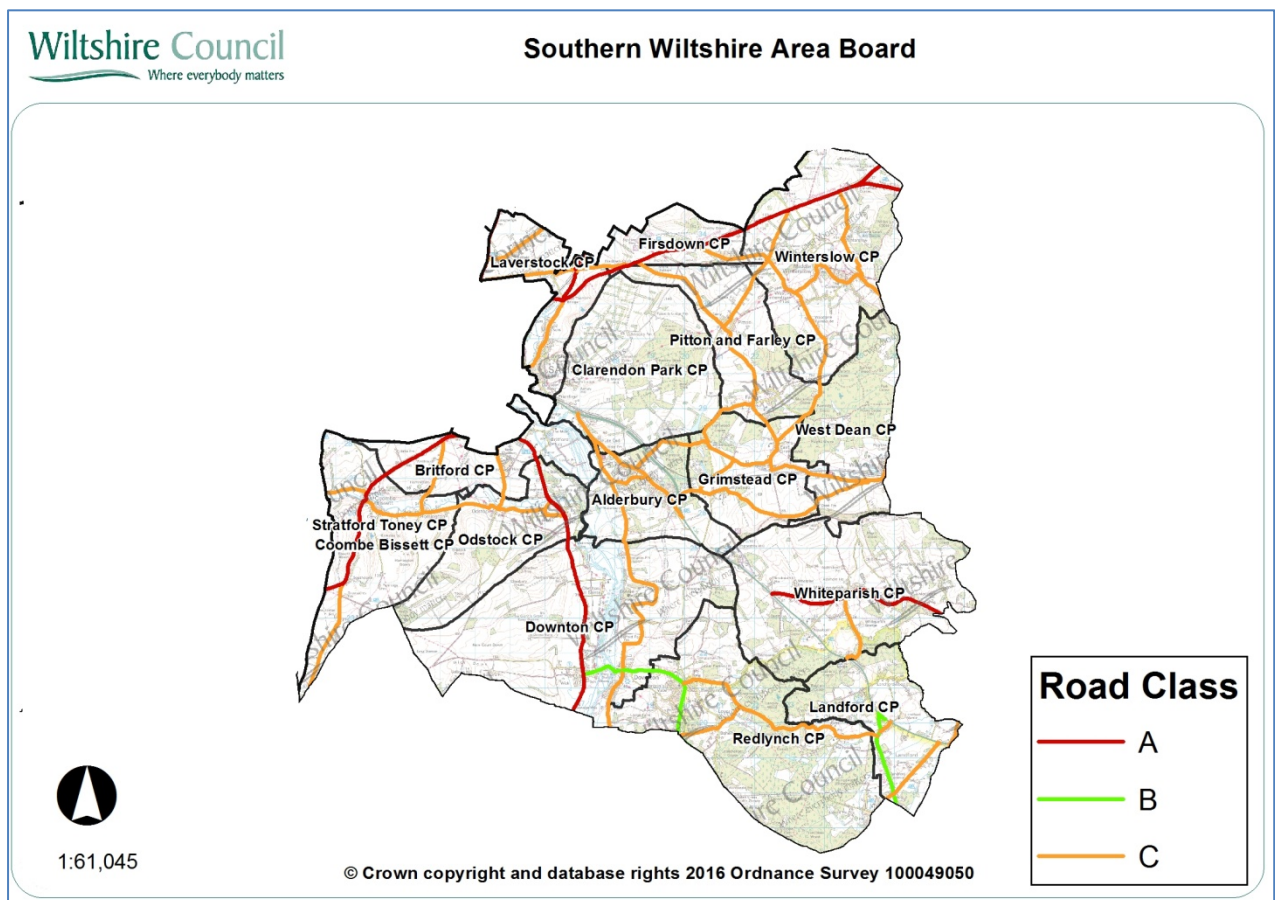
Introduction

This document summarises highway information for your area board. It lists the recent highway and related work carried out by Wiltshire Council, including the road resurfacing carried out during the first two years of the 'Local Highways Investment Fund 2014 – 2020', and includes other information which should be of interest.

Further information on the Council's activities is available at the website www.wiltshire.gov.uk. If you wish to report a specific highway issue please use My Wiltshire. Details are provided at the end of this document.

Parishes in the community area are:

Coombe Bissett, Britford, Odstock, Downton, Redlynch, West Dean, Alderbury, Clarendon Park, Landford, Whiteparish, Grimstead, Firsdow, Pitton & Farley, Winterslow, Laverstock & Ford (part)



Network statistics in your area

Road length by class

Road type	Urban (km)	Rural (km)
A Class Roads	7.51	28.69
B Class Roads	7.85	0.27
C Class Roads	35.30	64.95
Unclassified Roads	52.84	58.99
Total	103.5	152.9
	Overall Total	256.4

The council categorises its roads to reflect their importance. This enables an effective assignment of highway inspection frequencies and maintenance standards.

Highway assets in your area

The council keeps an inventory of its highway assets in order to assist planning its highway maintenance. Important statistics relating to your board area are:

Asset Type	Measure
Carriageway	256.4 km
Footways adjacent to road	84 km
Footways (linked)	4.32 km
White road centre lines	81 km
Road kerbs	123 km
Grass verge (maintained)	416 km
Drainage grips	1, 162 number
Drainage pipe grips	148 number
Drainage gullies	3, 198 number
Road signs	2, 216 number
Street lights	1,964 number

Major highway maintenance

Road resurfacing

Wiltshire has over 3,000 miles of road. The Council's 'Local Highways Investment Fund 2014 – 2020' is making a massive investment to improve the condition of the roads in Wiltshire over six years. The programme of work started in April 2014, and is designed and supervised by the Council's consultants Atkins, with the work carried out by our main highway contractors Tarmac and Eurovia.

The work carried out in the first two years of the programme has improved a considerable number of the roads in previously poor condition. The locations of sites treated in recent years are shown below.

Carriageway repairs

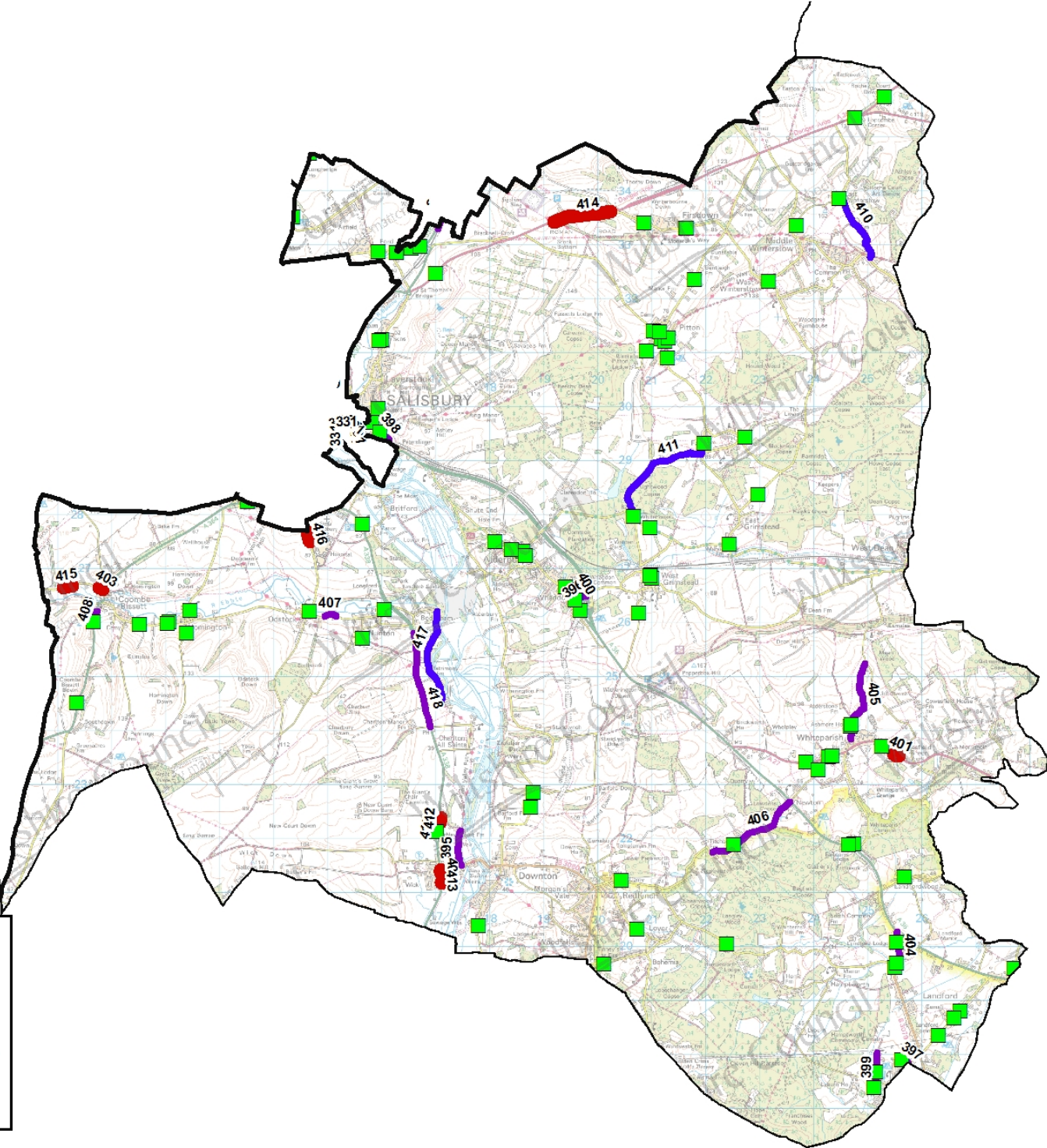
As well as resurfacing roads other works are undertaken to make localised repairs to keep the roads safe. The works undertaken in your area since 2014 are shown on the map below.

The wet winter and flooding in previous years has resulted in substantial damage to the road network. It is important that serious defects are treated promptly to keep the roads safe. The Council currently operates four Pothole teams that respond to urgent issues to keep the roads safe.

Plan showing major maintenance schemes & hand/machine patching sites completed since 2014



Southern Wiltshire Area Board



- Hand/Machine Patching
- Resurfacing
- Skid Resistance Treatments
- Surface Dressing

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Major maintenance completed since 2014

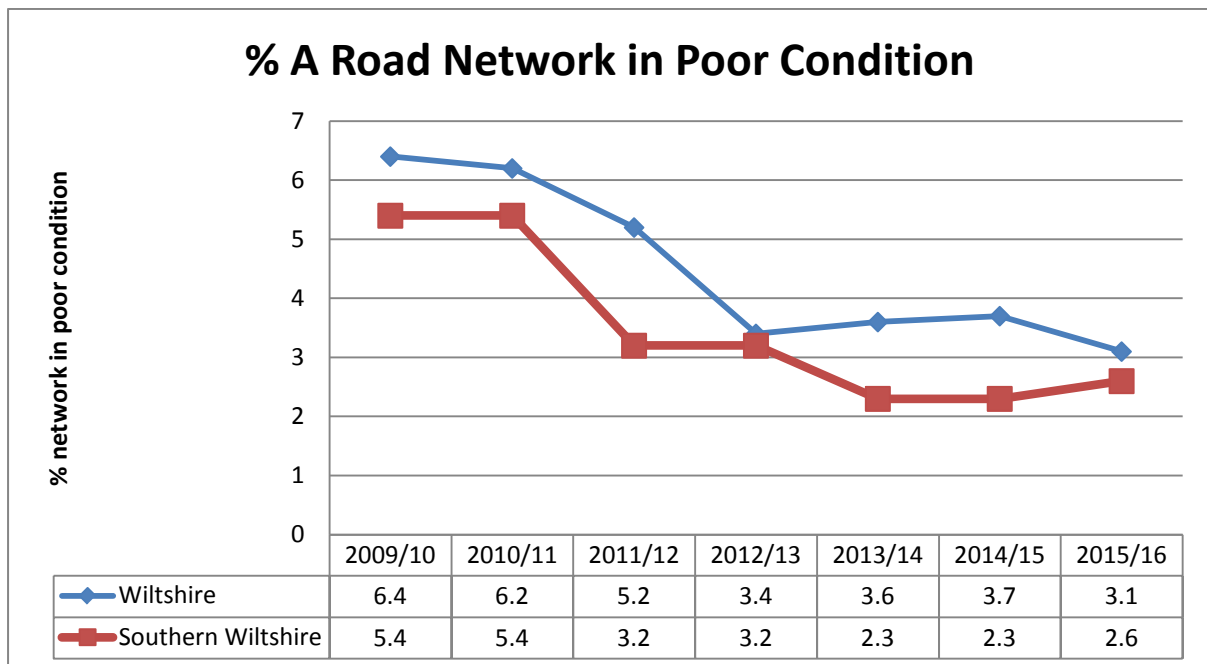
No	Location	Works
395	Gravel Close	Resurfacing
396	Grimstead Road	Resurfacing
400	Spiders Island	Resurfacing
401	Romsey Road, Whiteparish	Skid Resistance Improvements
402	Braemore Rd (30mph To 60mph) Downton	Skid Resistance Improvements
403	30mph To A354 (Coombe Bissett)	Skid Resistance Improvements
22	A338 through The Winterbournes to Gomeldon Roundabout	Resurfacing
405	Ashmore Lane, Whiteparish	Resurfacing
406	Moor Lane, Redlynch	Resurfacing
407	C12, Odstock	Resurfacing
408	A354 Coombe Bissett	Resurfacing
410	Southern Wiltshire C41, C58, C309	Surface Dressing
411	Junction Parsonage Hill Farley to Junction C289 West Grimstead	Surface Dressing
412	A338 Downton	Skid Resistance Improvements
413	A338 Downton	Skid Resistance Improvements
414	A30 Three Mile Hill, Firsdwn	Skid Resistance Improvements
415	Stratford Toney Road, Combe Bissett	Skid Resistance Improvements
416	Odstock Road, Salisbury	Skid Resistance Improvements
417	Bodenham Loop Road	Surface Dressing
418	A338 Downton road	Resurfacing

Highway conditions and technical surveys in your area

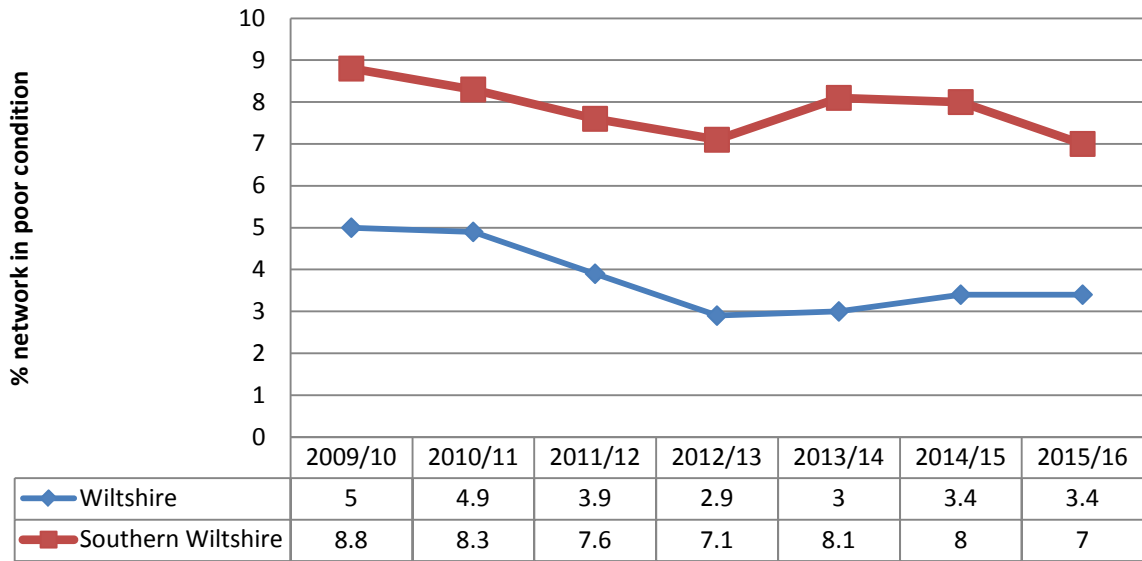
Roads deteriorate in condition because of various factors, including traffic volumes, ground conditions, and weather and drainage issues. Technical surveys of the condition of the highway network are carried out annually and the information is used to help prioritise schemes. Road safety is the priority, and maintaining adequate skid resistance on the busy high speed roads is vital.

The surveys include the use of a vehicle equipped with lasers and cameras to record road surface condition, which allows us to report on road conditions to the Department for Transport and to prioritise maintenance work. Other surveys include measuring skid resistance on the busier roads.

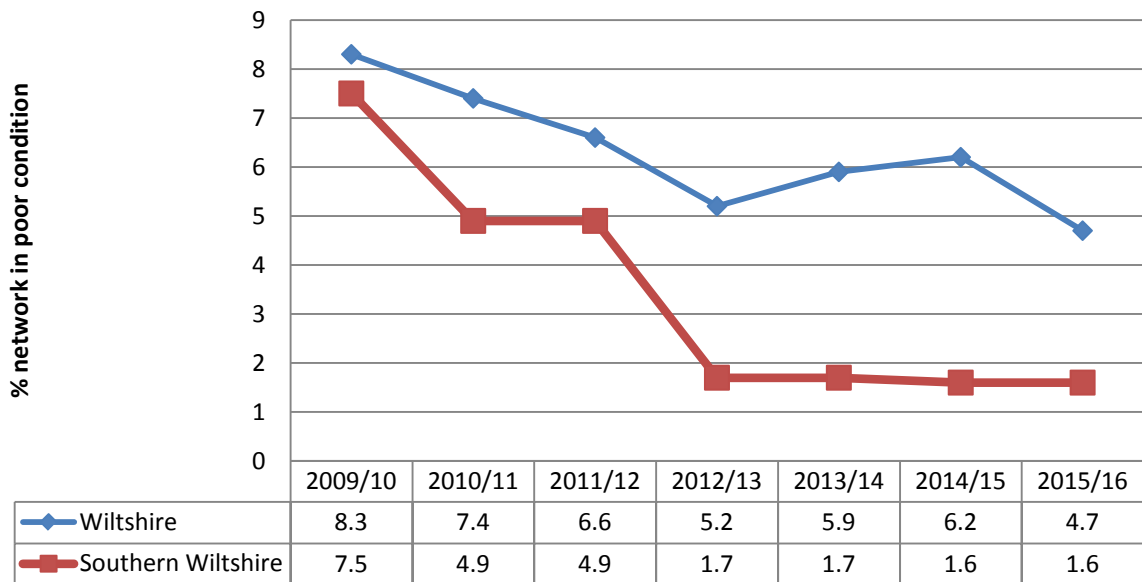
The road conditions in your area are shown below. It should be noted that low numbers are good because it indicates that less road length should be considered for treatment. More detailed information is shown in Appendix A.

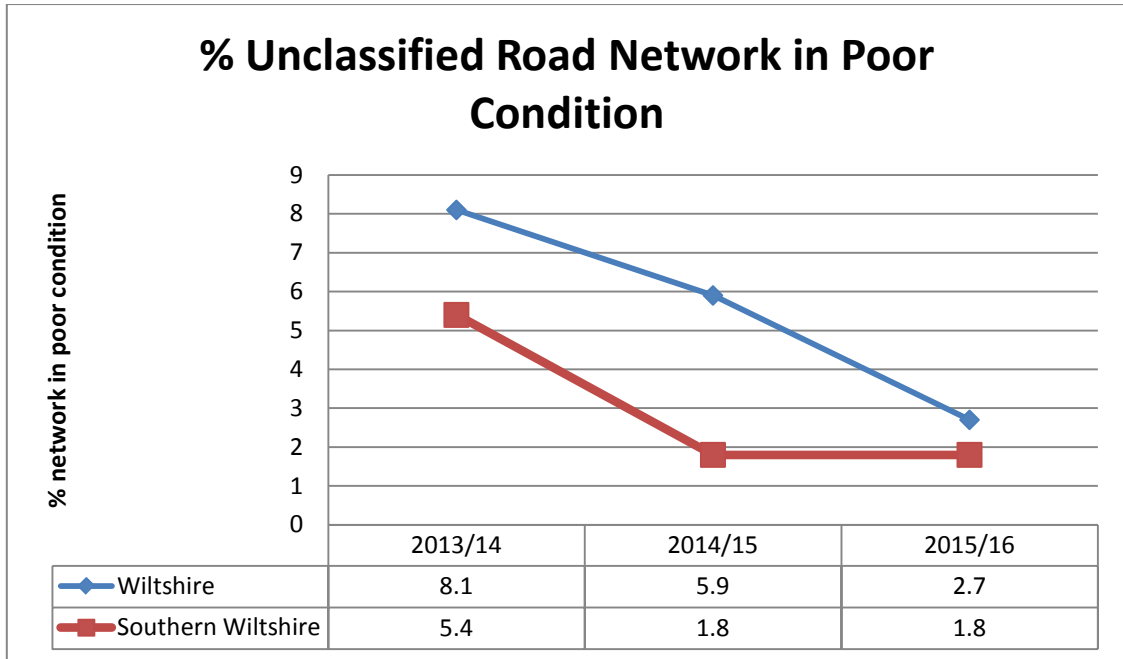


% B Road Network in Poor Condition



% C Road Network in Poor Condition





Integrated transport, bridge and drainage works

Integrated transport

The Council's traffic engineering team work with our contractors to plan and deliver a range of projects to the local community, most notably through the Area Boards and Community Area Transport Groups (CATGs). The schemes range in size and complexity from simple sign installation through to more complex road safety and improvement schemes.

Bridges

The Council regularly inspects its bridges and other highway structures. There is a programme of renewal and refurbishment works to keep them in good condition, as well as having to respond to damage caused by collisions.

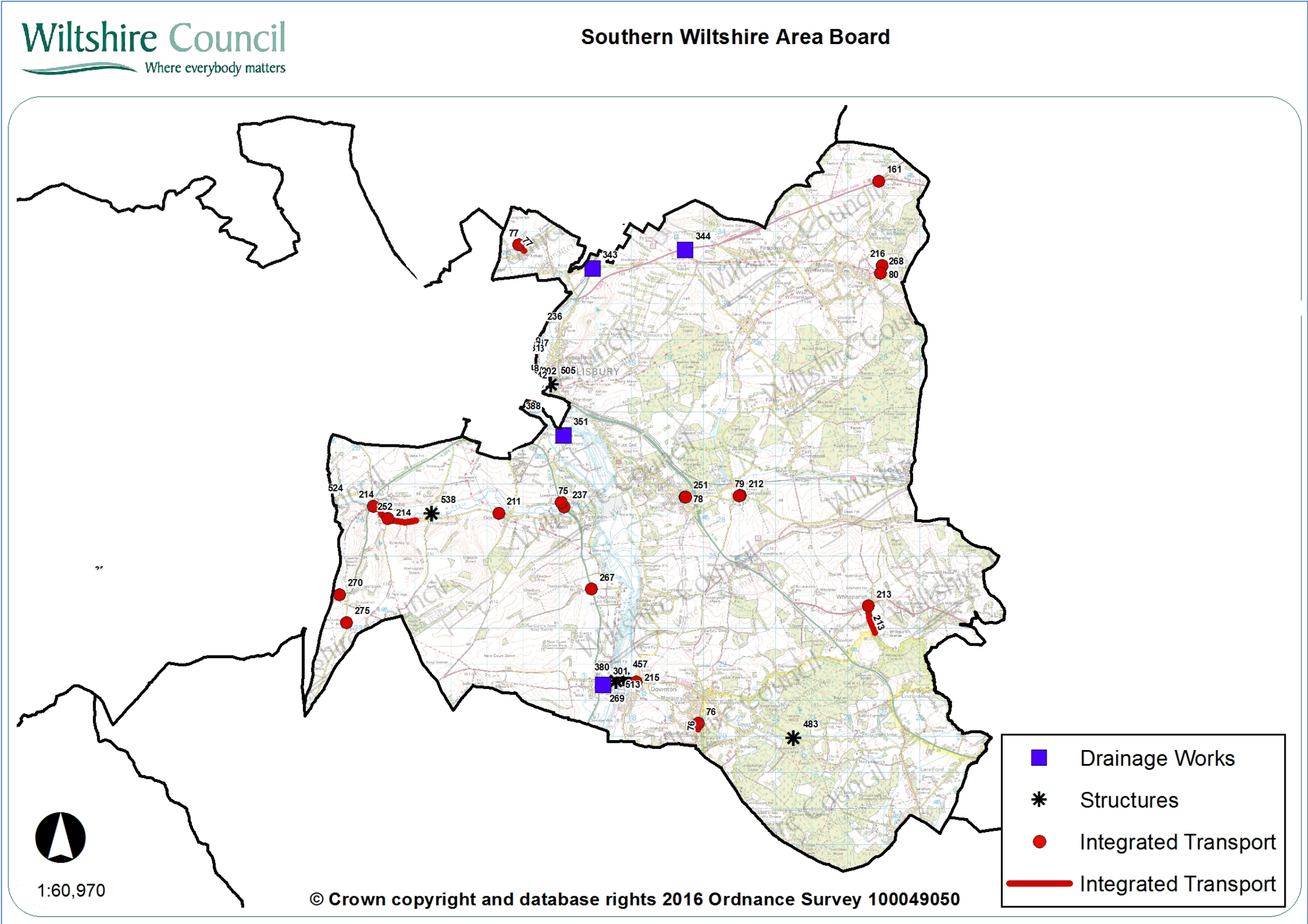
Drainage

Programmes of drainage investigations, repairs and flood alleviation schemes are undertaken throughout the year, but the flooding in recent years has meant that there has been a need to respond immediately to flooding issues, as well as dealing with previously identified problem sites. The drainage improvement and flood alleviation work is co-ordinated through the Council's Operational Flood Working Groups that include the Environment Agency, Wessex Water, other organisations and stakeholders.

Recent work in your area

The Integrated Transport, Bridge and Drainage schemes carried out in your area since 2015 are listed below.

Plan showing completed integrated transport, bridge and drainage schemes since 2015



Integrated transport schemes since 2015

No	Location	Description
211	Odstock	Various locations gateway surfacing and signs (coloured surfacing)
212	West Grimstead	Informal pedestrian crossing (coloured surfacing)
213	Whiteparish	Common Road 20mph speed limit road markings (coloured surfacing)
214	Coombe Bissett	20mph speed limit road markings (coloured surfacing)
215	Downton	High Street improvements to pedestrian crossings
216	Winterslow	Mill Road relocation of 30mph terminal sign
237	A338 Bodenham Bypass	Substantive Scheme A338 Bodenham bypass
251	Alderbury	Eyres Drive Bollards - Phase 2
252	Combe Bissett	Pennings drove no through road sign
267	Southern Wiltshire	Various lining works 1
268	Southern Wiltshire	Various lining works 2
269	Southern Wiltshire	Various lining works 3
270	A354 Coombe Bissett	Sign remedials
275	Combe Bissett	Tourism Signing to Summerlands caravan park
70	Southampton Road	Bus shelter improvements various locations Southampton Rd
75	Britford	The Lanes cul de sac sign
76	Redlynch	HGV signs
77	Landford	Landford and Ford The Portway community centre signs
78	Alderbury	Eyres Drive Bollards
79	West Grimstead	Informal pedestrian crossing
80	Winterslow	Gunville Hill signs and lines
161	A30 Lopcombe	Re-erect directional sign assembly

Bridge schemes since 2014

No	Location	Description
380	Downton	Moulds Bridge Downton, Close off parapet gap
457	Downton	Iron Bridge Downton, Repairs to parapet following Road Traffic Collision
505	Laverstock & Ford	Milford Mill Bridge pilaster repair
513	Downton	Moulds parapet refurbishments
538	Coombe Bissett	Homington 3rd bridge, remove vegetation

Drainage works since 2015

No	Location	Description
301	Southern Wiltshire	Surface Water drain upgrades
343	Southern Wiltshire	Refurbishment of soakaway
344	Southern Wiltshire	Formalise grips and soak off area
351	Southern Wiltshire	Works to Gullies and ditch

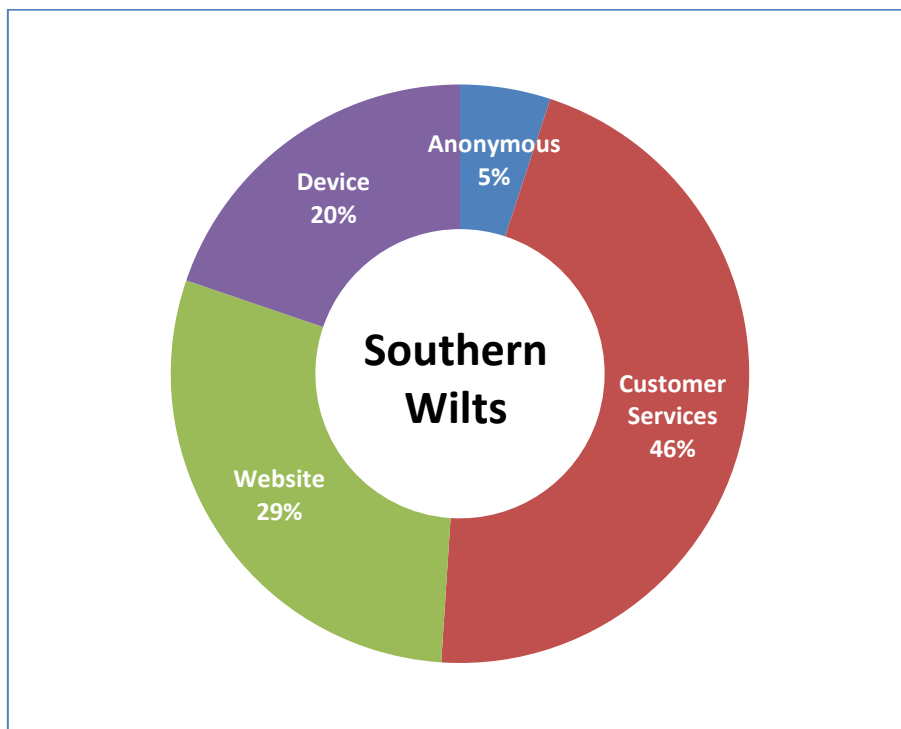
My Wiltshire



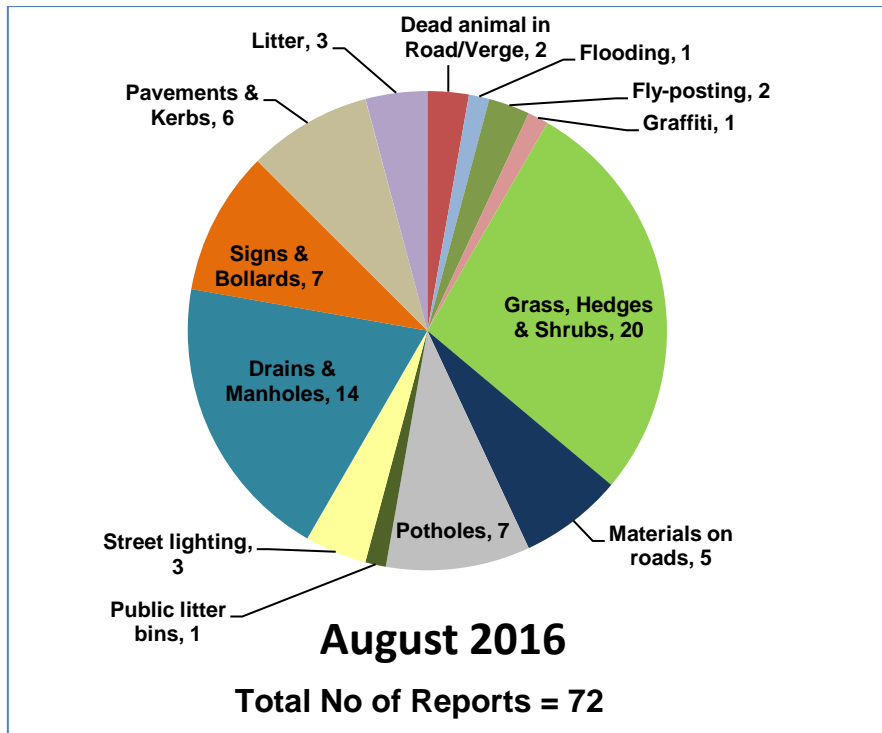
My Wiltshire provides an easy way to report highway issues, including using the Council's website. We have an app so you can report on the go using your smartphone. The My Wiltshire app is available to download at both the [App Store](#) (for iPhones and iPads), from [Google Play](#)[™] (for Android phones) and Windows Store. You can attach information such as photos or videos and pinpoint the location of your report using the mapping software on your phone.

A summary of recent reports in your area is shown below, and further details are shown in Appendix B.

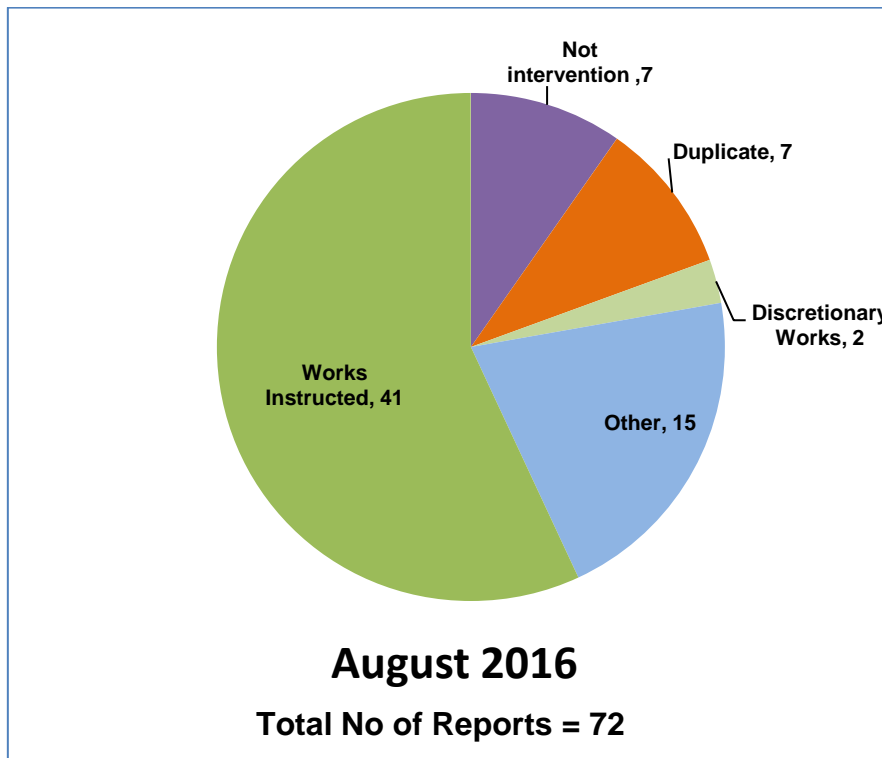
Customer reporting methods in your area



Customer reports in your area for the month of August 2016



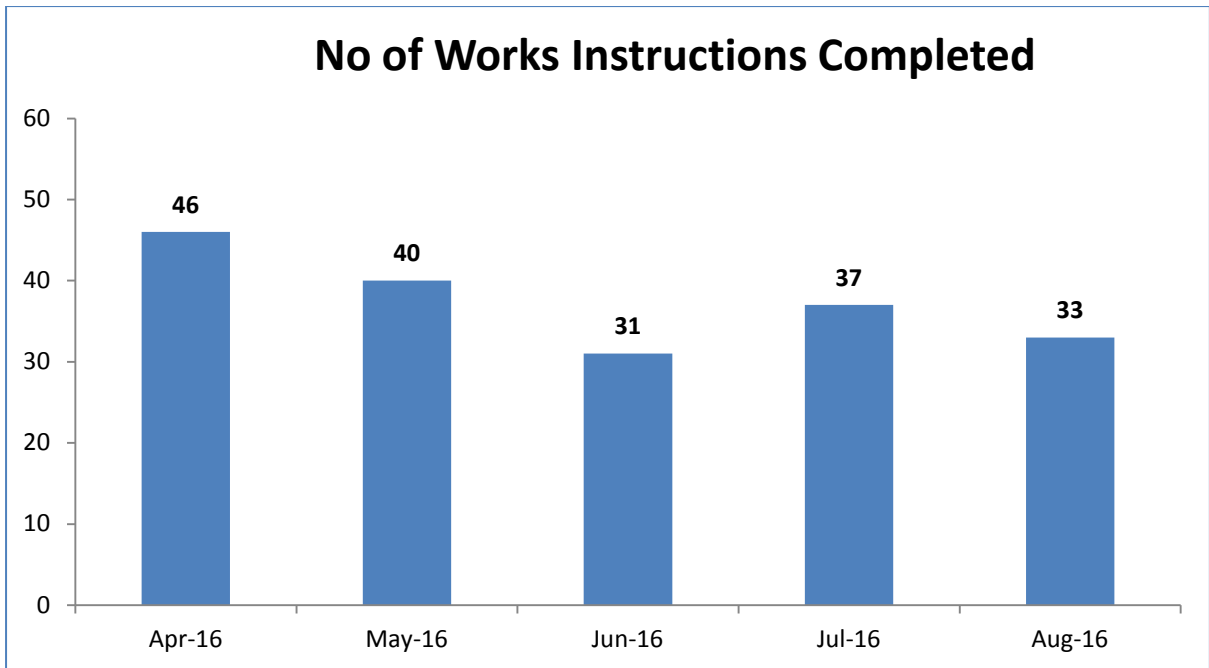
Actions following recent reports in your area



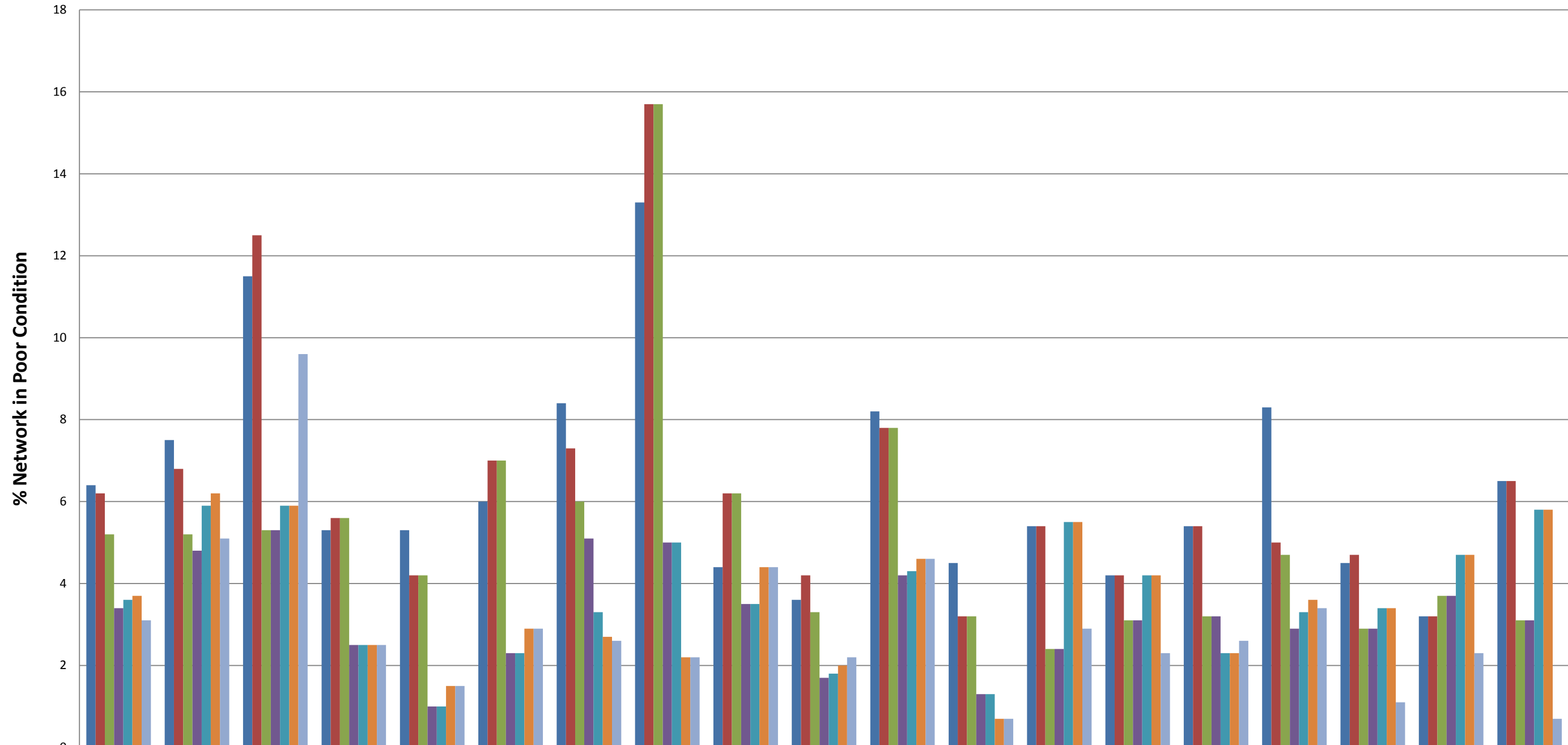
Action definitions

1. **Not Intervention** – the technician has attended site and classified the defect as not meeting intervention levels as per the Highway Inspection Manual 2013 or in the case of streetscene reports, service level agreements.
2. **Duplicate** – a report has already been received in relation to this issue and a works instruction has previously been passed to the contractor to undertake a repair/carry out the necessary works.
3. **Under Investigation** – this issue is currently with a Highways technician or engineer – they may be awaiting information from the customer or the issue requires further investigation e.g. wet weather inspection, drainage survey, exploratory excavation, ownership query.
4. **Discretionary works** – this issue is not a highway safety issue and has been identified as one which falls within the remit of the parish steward scheme.
5. **Other** – the issue has been identified as one which does not require any action by Local Highways. This could be for a number of reasons –
 - the report has been cancelled by the user,
 - there is insufficient information provided to assess the issue and the customer has not provided contact details,
 - the issue is not the responsibility of Wiltshire Council e.g. un-adopted highway, gas/electricity/telephone/water/cable company, Highways England, housing association,
 - the technician attended site and nothing was found at the stated location
 - the issue has been passed to another service within Wiltshire Council e.g. rights of way, bridges.
6. **Works Instructed** – the technician has assessed the issue as requiring works to be carried out and has either dealt with the issue personally or has referred it to the contractor for repair.

Highway defects completed in your area in recent months

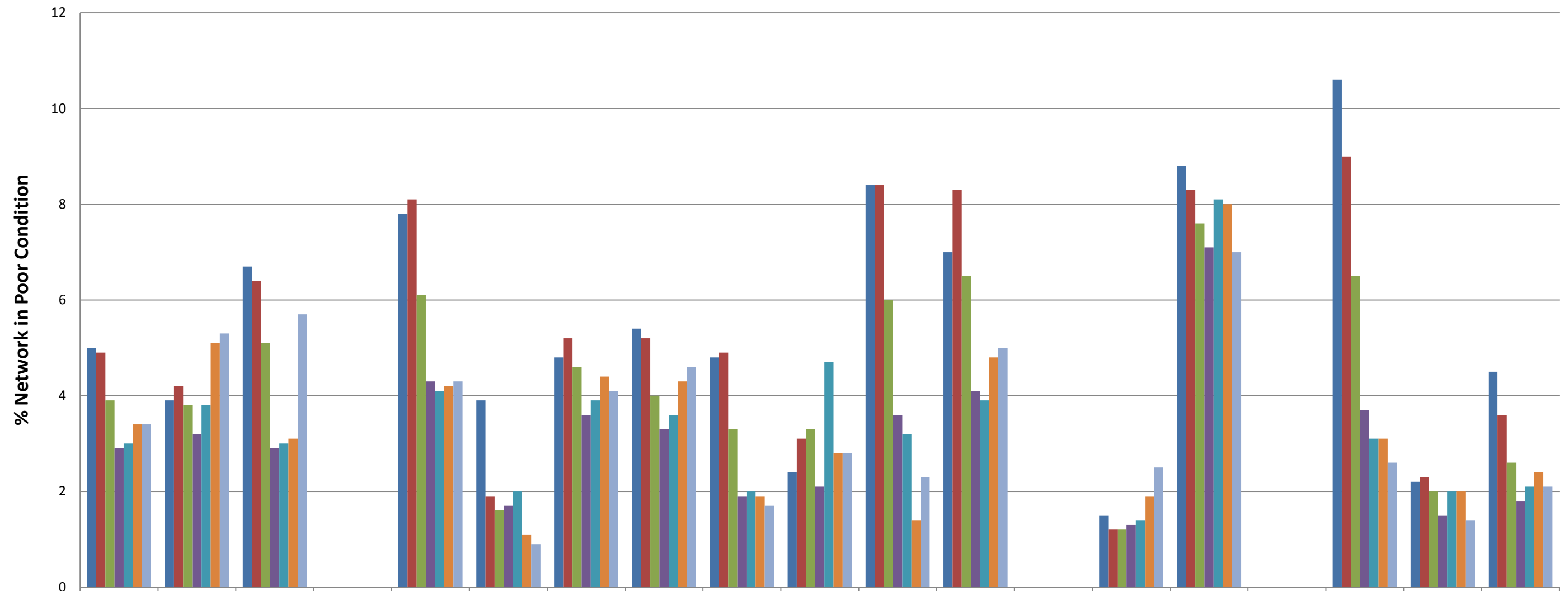


% A Road Network in Poor Condition



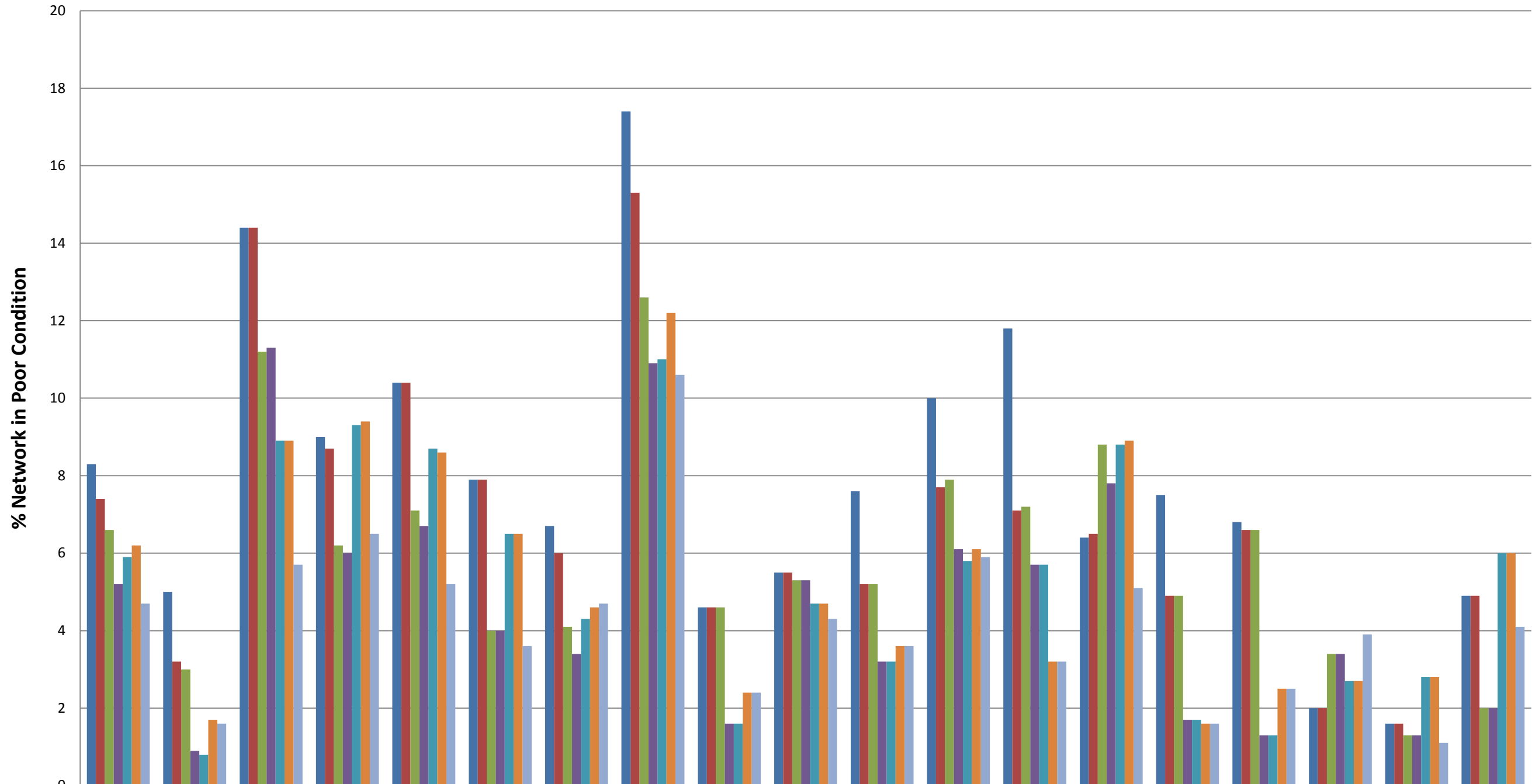
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	6.4	7.5	11.5	5.3	5.3	6	8.4	13.3	4.4	3.6	8.2	4.5	5.4	4.2	5.4	8.3	4.5	3.2	6.5
■ 2010/11	6.2	6.8	12.5	5.6	4.2	7	7.3	15.7	6.2	4.2	7.8	3.2	5.4	4.2	5.4	5	4.7	3.2	6.5
■ 2011/12	5.2	5.2	5.3	5.6	4.2	7	6	15.7	6.2	3.3	7.8	3.2	2.4	3.1	3.2	4.7	2.9	3.7	3.1
■ 2012/13	3.4	4.8	5.3	2.5	1	2.3	5.1	5	3.5	1.7	4.2	1.3	2.4	3.1	3.2	2.9	2.9	3.7	3.1
■ 2013/14	3.6	5.9	5.9	2.5	1	2.3	3.3	5	3.5	1.8	4.3	1.3	5.5	4.2	2.3	3.3	3.4	4.7	5.8
■ 2014/15	3.7	6.2	5.9	2.5	1.5	2.9	2.7	2.2	4.4	2	4.6	0.7	5.5	4.2	2.3	3.6	3.4	4.7	5.8
■ 2015/16	3.1	5.1	9.6	2.5	1.5	2.9	2.6	2.2	4.4	2.2	4.6	0.7	2.9	2.3	2.6	3.4	1.1	2.3	0.7

% B Road Network in Poor Condition



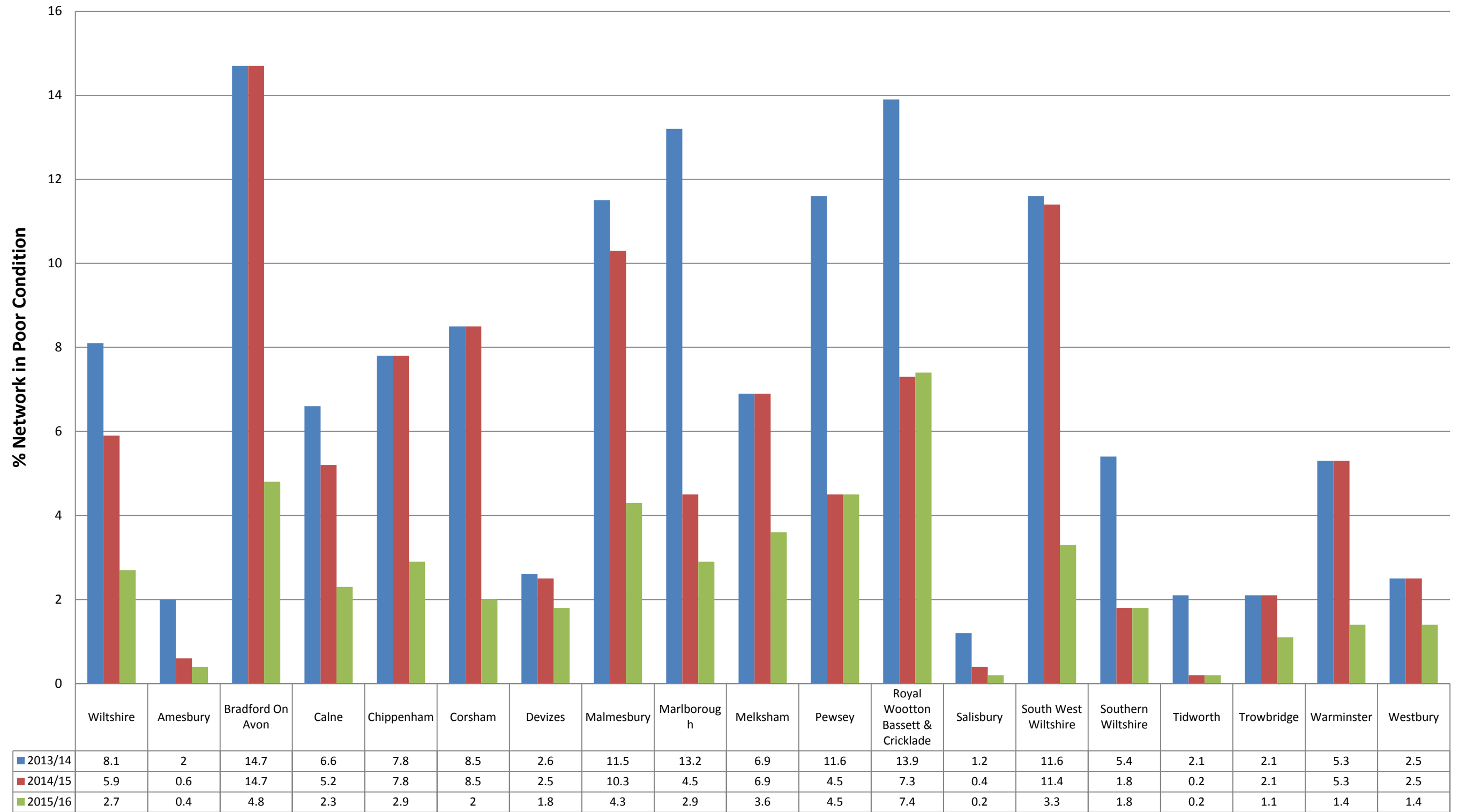
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
2009/10	5	3.9	6.7	0	7.8	3.9	4.8	5.4	4.8	2.4	8.4	7	0	1.5	8.8	0	10.6	2.2	4.5
2010/11	4.9	4.2	6.4	0	8.1	1.9	5.2	5.2	4.9	3.1	8.4	8.3	0	1.2	8.3	0	9	2.3	3.6
2011/12	3.9	3.8	5.1	0	6.1	1.6	4.6	4	3.3	3.3	6	6.5	0	1.2	7.6	0	6.5	2	2.6
2012/13	2.9	3.2	2.9	0	4.3	1.7	3.6	3.3	1.9	2.1	3.6	4.1	0	1.3	7.1	0	3.7	1.5	1.8
2013/14	3	3.8	3	0	4.1	2	3.9	3.6	2	4.7	3.2	3.9	0	1.4	8.1	0	3.1	2	2.1
2014/15	3.4	5.1	3.1	0	4.2	1.1	4.4	4.3	1.9	2.8	1.4	4.8	0	1.9	8	0	3.1	2	2.4
2015/16	3.4	5.3	5.7	0	4.3	0.9	4.1	4.6	1.7	2.8	2.3	5	0	2.5	7	0	2.6	1.4	2.1

% C Road Network in Poor Condition



	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
2009/10	8.3	5	14.4	9	10.4	7.9	6.7	17.4	4.6	5.5	7.6	10	11.8	6.4	7.5	6.8	2	1.6	4.9
2010/11	7.4	3.2	14.4	8.7	10.4	7.9	6	15.3	4.6	5.5	5.2	7.7	7.1	6.5	4.9	6.6	2	1.6	4.9
2011/12	6.6	3	11.2	6.2	7.1	4	4.1	12.6	4.6	5.3	5.2	7.9	7.2	8.8	4.9	6.6	3.4	1.3	2
2012/13	5.2	0.9	11.3	6	6.7	4	3.4	10.9	1.6	5.3	3.2	6.1	5.7	7.8	1.7	1.3	3.4	1.3	2
2013/14	5.9	0.8	8.9	9.3	8.7	6.5	4.3	11	1.6	4.7	3.2	5.8	5.7	8.8	1.7	1.3	2.7	2.8	6
2014/15	6.2	1.7	8.9	9.4	8.6	6.5	4.6	12.2	2.4	4.7	3.6	6.1	3.2	8.9	1.6	2.5	2.7	2.8	6
2015/16	4.7	1.6	5.7	6.5	5.2	3.6	4.7	10.6	2.4	4.3	3.6	5.9	3.2	5.1	1.6	2.5	3.9	1.1	4.1

% Unclassified Road Network in Poor Condition



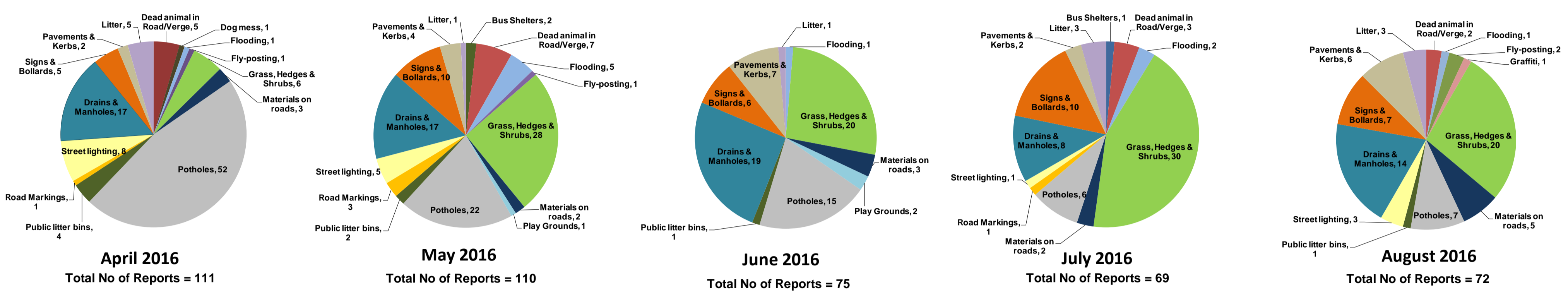
Appendix B: My Wiltshire Statistics



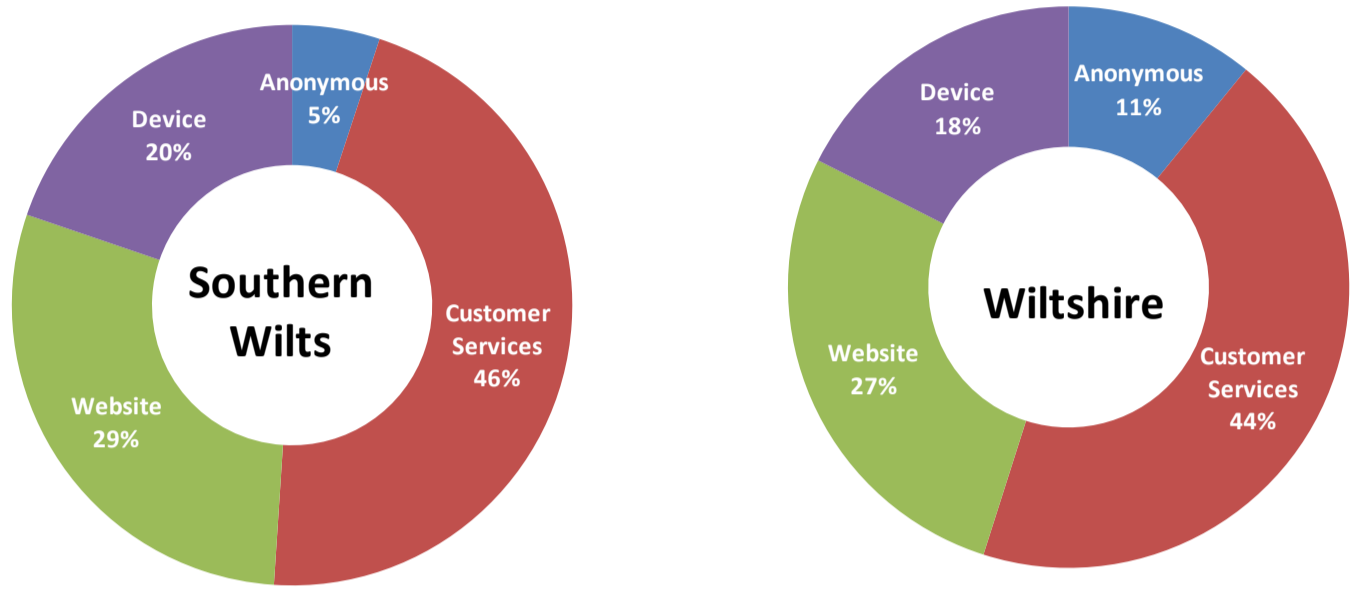
Southern Wiltshire Area Board



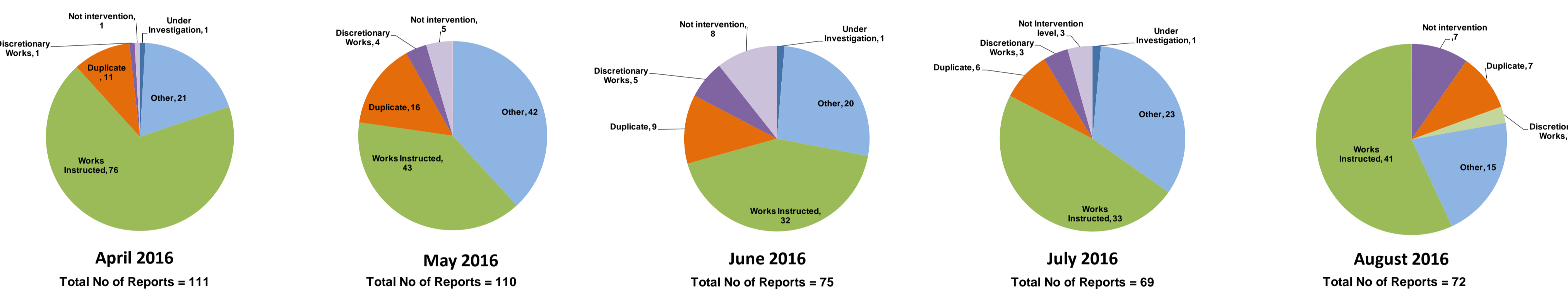
Customer Reported Issues



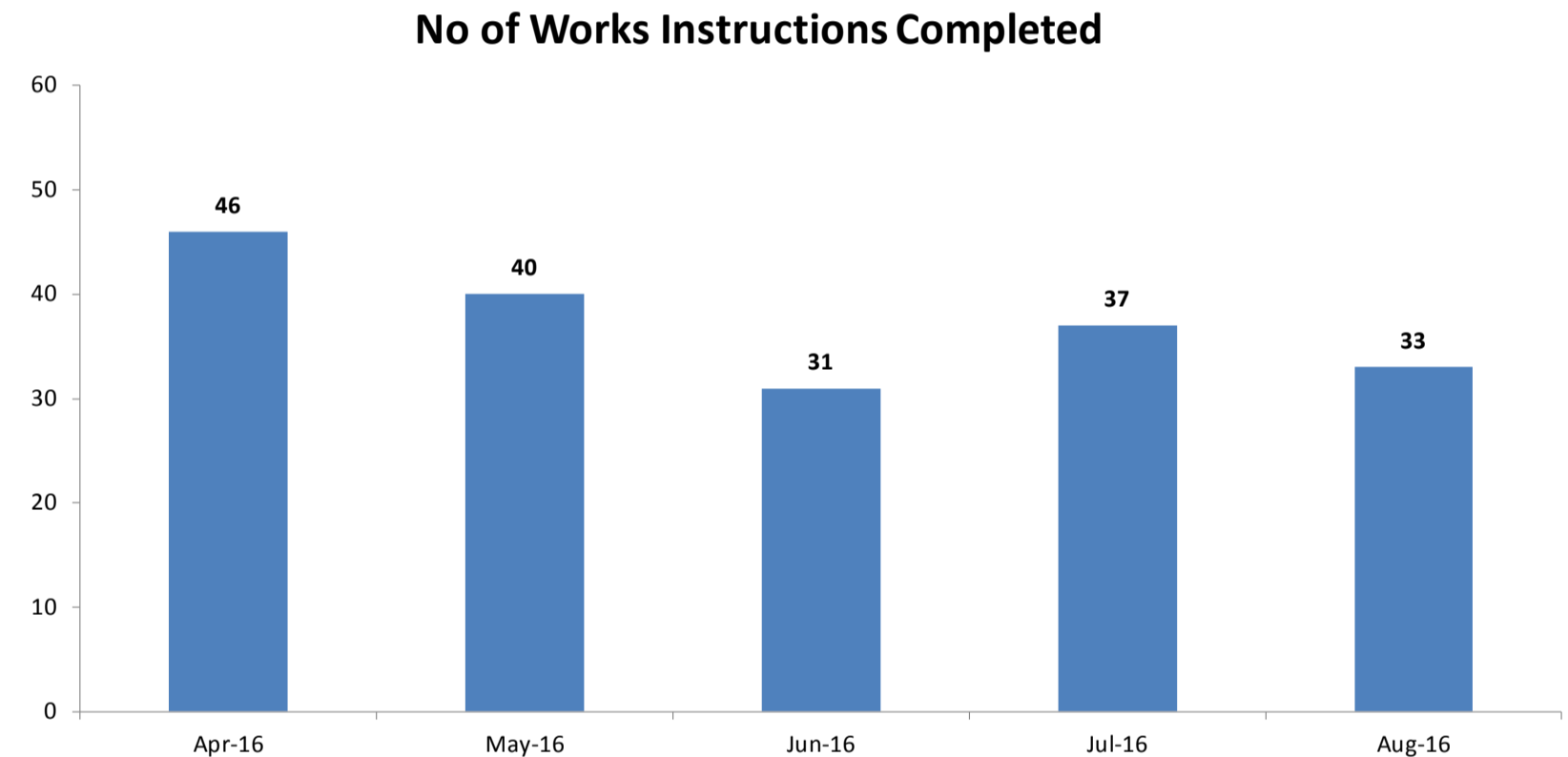
Reporting Channels



Customer Call Outcomes



Completed in Month



Safety Inspections

